

Bean Oak Dental Care

Freedom of Information Publication Scheme

This is a guide to the information published by Bean Oak Dental Care Practice. This guide is the dentists' Publication Scheme as required by the Freedom of Information Act 2000.

The dentists are:	Zaki Anwar (Male, Registered Jan 2002)	GDC no. 80255
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The hygienist is:	Rachel Bennett (Female, Registered Dec 1989)	GDC no. 3822
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Introduction

This Publication Scheme is a guide to the information routinely made available to the public by the dentists at Bean Oak Dental Care Practice. It is not a complete list of publications since this will change as other things are produced, but it is a description of the class of information that we provide. A full list of publications is available by contacting our Practice Manager (Tahseen Anwar) who is responsible for our Scheme.

This guide will be reviewed at regular intervals and we will monitor its effectiveness.

How much do they cost?

All publications are free unless otherwise stated.

How are they published?

All of the information is available in hard copy from the practice manager. All of the information can also be found on our practice website www.beanoakdentalcare.co.uk

Your right to information

As well as our published information, present and former patients of the practice have the right to access the personal information that we hold about them in accordance with the Data Protection Policy which is available from the Practice Manager.

Feedback

We have produced this guide in order to comply with the Freedom of Information Act 2000. The purpose of the Act is to encourage organizations working for the public to be more open about the information they have. We welcome your views on additional classes of information which might be included and on the publications themselves. If you have any comments or suggestions about the scheme, please send them in writing to:

The Practice Manager
Bean Oak Dental Care
95 Bean Oak Road
Wokingham
Berks
RG40 1R
(01189770869)
team@beanoakdentalcare.co.uk

Classes of information

We hold various types of information which we review, retain or dispose of according to NHS rules. Our information is classed into seven categories:

- Who we are
- Our services
- Financial information
- Information for patients and the public
- Complaints
- Our policies and procedures
- This guide

Class 1: Who we are

Details of all the dentists, dental therapists and dental hygienist are contained in the practice information leaflet and website. Details include name, sex and date of first registration with the General Dental Council and whether they are full or part time. The name of the practice manager is also included.

Class 2: Our services

Information about our services is contained in the practice's patient information leaflet which is available at Reception. The information includes:

- Opening times
- Arrangements for emergency care
- Details of access to the premises for people with disabilities
- Whether we have a dental hygienist or orthodontic treatment is available
- Whether we provide intravenous sedation for anxious patients
- Information about the care and treatment provided by the practice
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We offer all our registered NHS patients NHS or private care, but this policy is reviewed regularly.

Class 3: Financial information

We have information about:

- The cost of NHS treatment
- Entitlement to exemption and remission from NHS dental charges
- Our private charges
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Our income from the NHS derives from an amount allocated to each individual dentist by NHS England, according to Units of Dental Activity (UDA's) that we are contracted to carry out in that year.

Class 4: Information for patients and the public

We make available information leaflets about:

- Types of dental treatment
- Health diet

- Healthy teeth
- Reducing anxiety about dental care
- Other health information
- NHS information leaflets.

Copies of leaflets are available from Reception.

Class 5: Complaints

We have a practice complaints procedure, a copy of which is available from the Practice Manager or as a download from our practice website.

Class 6: Practice policies

We have policies and procedures which ensure that the practice operates in a safe and efficient manner. These include:

- Data protection
- Data security
- Confidentiality
- Health & Safety
- Radiation protection
- Infection control
- Payments policy
- Equal opportunities
- Disability policy

Copies of the policies are available from Reception.

Class 7: This guide

This guide will be reviewed regularly and we will also keep the list publications up to date. From January 2005 we have been required by the Freedom of Information Act to respond to requests from the public to access recorded information that we hold. There are some exemptions to this right and it does not change the rights of our patients to have all of their personal information kept strictly confidential and available to them on request. See our Data **Protection Code of Practice for patients** leaflet for more information.

Further Information

Bean Oak Dental Care Practice Website:

www.beanoakdentalcare.co.uk

Further information on the Freedom of Information Act is available from their website:

<http://www.ico.gov.uk>